

# Blast Pest Management

## Termite Protection System Terms and Conditions

*And Business Consulting Pty Ltd Trading as Blast Pest Management  
Compliant with Australian Standards AS 3660.1-2014 & AS 3660.2-2017*

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### 1. Scope of Services

1.1 These Terms and Conditions apply to the supply and installation of termite management systems, including but not limited to:

- **Termite baiting and monitoring systems**
- **Chemical soil treatment/barrier systems** (e.g., Termidor® or other approved products)

1.2 Services are conducted in accordance with relevant Australian Standards:

- **AS 3660.1-2014** for new buildings
- **AS 3660.2-2017** for existing buildings

1.3 Blast Pest Management acts solely as a **licensed installer** and is not responsible for the **manufacture** or ongoing performance of any product used.

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### 2. Product Use and Warranties

2.1 All products used are **approved for termite management** and applied according to the manufacturer's label directions and applicable regulations.

2.2 Product warranties (including any termite damage warranties) are issued and **managed by the product manufacturer**, not Blast Pest Management.

2.3 Clients are responsible for **registering any applicable manufacturer warranties** with the product supplier or manufacturer directly.

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### 3. Installation Conditions

3.1 A pre-treatment inspection will be conducted to assess the structure, site conditions, and suitability of the chosen system.

3.2 The system installed will be determined based on risk, site layout, construction design, and client requirements.

3.3 Access to all necessary areas is required. This may include drilling, trenching, or digging near structures, and installation of in-ground monitoring stations.

3.4 The client must notify us of **any underground services** (e.g., gas, water,

electrical, irrigation). We are not responsible for damage to **undocumented or incorrectly located services**.

3.5 Any obstructions (e.g., garden beds, paving, debris) that prevent full system installation may require removal at the client's cost or limit the treatment effectiveness.

3.6 **Underground Services Disclaimer:** The client is responsible for identifying and clearly marking all underground services, including but not limited to water pipes, electrical cables, gas lines, and irrigation systems, prior to the commencement of installation. Blast Pest Management will take reasonable care during installation; however, we are not liable for any damage to underground services that have not been properly identified and marked by the client. Any repair costs or associated damages resulting from such incidents are the sole responsibility of the client.

Notwithstanding the above, as a goodwill gesture and at our sole discretion, Blast Pest Management may cover the cost of minor repairs to damaged underground services up to a maximum of **\$330** (inclusive of GST). This does not constitute an admission of liability and is offered without prejudice. Any costs exceeding this amount remain the responsibility of the client.

## 4. System Limitations

4.1 Termite management systems are designed to **reduce risk**, not guarantee total prevention of termite entry or damage.

4.2 Site conditions, soil type, moisture, building design, and environmental factors may influence the long-term efficacy of the system.

4.3 Any changes to the treated area (e.g., landscaping, renovations, ground level changes) **may void effectiveness** and will require reassessment.

4.4 Baiting systems rely on termite activity and regular monitoring; they **do not act as instant termite killers**.

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## 5. Monitoring and Maintenance

5.1 Baiting systems require **ongoing monitoring** (usually quarterly or as specified). This is a separate service unless included in your plan.

5.2 Chemical barriers should be **inspected at least annually** as per **AS 3660.2**.

5.3 Any recommended follow-up visits, top-ups, or inspections must be performed to maintain the system's intended function.

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## 6. Workmanship Warranty

6.1 Blast Pest Management provides a **service warranty** on workmanship from the date of installation.

6.2 This covers errors in application or system placement but does not include:

- Termite activity or damage
- Product performance

- Client-altered conditions
  - Misuse or neglect of the system
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## 7. Service Warranty

7.1 Blast Pest Management offers a **Service Warranty** following each termite inspection up to 12 months conducted by our licensed technicians.

7.2 This warranty includes:

- **Free treatment and elimination** of any live termites found **internally or on the dwelling** during the warranty period.
- **Reapplication of chemical treatments** or **adjustments to baiting systems** as necessary to address the infestation.

7.3 To maintain this warranty:

- The client must schedule and complete termite inspections at intervals recommended by our licensed technicians, based on the property's assessed risk level.
- Any **conductive conditions** identified in the inspection report must be rectified promptly.

7.4 Failure to meet these conditions may result in the **voiding of the Service Warranty**.

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## 8. Manufacturer Warranty Limitations

8.1 If a manufacturer offers a product warranty (e.g., Termidor® Assurance Warranty), the client must:

- **Register the system** directly with the manufacturer.
- **Maintain regular inspections** as required by the warranty terms.

8.2 Blast Pest Management is not liable for manufacturer decisions or delays in honouring such warranties.

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## 9. Fees and Payment

9.1 A written quote will be provided before installation. Quotes remain valid for 30 days.

9.2 A deposit may be required to confirm the booking.

9.3 Full payment is due upon completion unless agreed otherwise in writing.

9.4 Late payments may result in suspension of any service-related warranties or future servicing.

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## 10. Cancellations and Rescheduling

10.1 Clients may reschedule or cancel with at least **48 hours' notice**.

10.2 Short-notice cancellations may attract a fee to cover booking and mobilisation costs.

10.3 Blast Pest Management may reschedule or postpone service due to safety concerns, site access issues, or weather conditions.

10.4 Please see our booking terms and conditions found at <https://www.blastpests.com.au/terms-conditions-warranty-information>

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## 11. Liability

11.1 Blast Pest Management will take all reasonable care in system installation but is not responsible for:

- Product failure or deterioration due to site or environmental changes
- Misuse or alteration of the installed system

11.2 To the extent permitted by law, our liability is limited to **re-treatment of affected areas due to proven installation faults** or **refund of the installation fee**, at our discretion.

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## 12. Governing Law

These Terms and Conditions are governed by the laws of **Queensland, Australia**, and any disputes shall be resolved in Queensland jurisdiction.

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## 13. Acceptance of Terms

By proceeding with the quoted termite management service, the client acknowledges they have read, understood, and accepted these Terms and Conditions.