

## Residential Standard Pest Treatment

### 12 Month Pest Control Service Warranty — Terms & Conditions

At Blast Pest Management, we stand by the quality of our work. That's why we offer a **12-month service warranty** for the control of the following general pests:

- **Black Ants** (*gardens & fences not applicable*)
  - **Web-Spinning Spiders** (*internal only*)
  - **Cockroaches** (*excluding German cockroaches*)
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#### ✓ What's Covered:

If any of the above-listed pests return within **12 months** of your original treatment, we'll return **free of charge** to assess and, if necessary, retreat the affected areas.

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#### ⚠ Service Call Conditions:

- If a technician is called out and the reported pest **does not fall under warranty**, a **call-out fee** will apply.

This includes:

- Pests not listed under warranty
  - No visible pest activity upon inspection
  - Situations caused by hygiene, access, or environmental factors
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#### Post-Treatment Guidelines (Important):

To ensure effectiveness and warranty validity:

- Customers must **follow all post-treatment advice** provided at the time of service (e.g., avoid washing treated areas, maintain hygiene, remove food sources).
  - **Increased pest activity**—especially for **ants and cockroaches**—is **normal in the first 1–3 weeks**. This is due to flushing effects and chemical agitation.
  - **We do not perform re-treatments within the first 3 months**, as this may interfere with the treatment's lifecycle action.
  - **Cockroaches and other pests may still enter from outdoor areas**, but once they **contact treated zones**, they will die shortly after. Our treatments create a protective barrier, but **no treatment can stop pests from entering a home**.
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### 🚫 What's Not Covered:

- German cockroaches, termites, fleas, wasps, bees, or any pest not specifically listed
  - Infestations caused by:
    - Renovation or building changes
    - Poor property maintenance or sanitation
    - Water leaks or excessive moisture
    - Introduction via deliveries, second-hand furniture, or tenants
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### 📌 Additional Warranty Terms:

- The warranty covers **retreatment only** — not refunds or credits.
- Warranty duration is **12 months from the original service date**, regardless of repeat visits.
- The warranty is only valid if the **invoice is fully paid**, and the **post-treatment conditions have been followed**.
- Failure to address contributing factors (e.g., cleanliness, leaks, clutter) may void the warranty.