

Residential Deluxe Pest Treatment

12 Month Pest Control Service Warranty — Terms & Conditions

At Blast Pest Management, we stand by the quality of our work. That's why we offer a **12-month service warranty** for the control of the following general pests:

- **Black Ants** (*gardens & fences not applicable*)
 - **Web-Spinning Spiders** (*internal only*)
 - **Cockroaches** (*excluding German cockroaches*)
 - **Rodents** (*please see below inclusions*)
 - **Silverfish**
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✓ What's Covered:

If any of the above-listed pests return within **12 months** of your original treatment, we'll return **free of charge** to assess and, if necessary, retreat the affected areas.

⚠ Service Call Conditions:

- If a technician is called out and the reported pest **does not fall under warranty**, a **call-out fee** will apply.
This includes:
 - Pests not listed under warranty
 - No visible pest activity upon inspection
 - Situations caused by hygiene, access, or environmental factors
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📄 Post-Treatment Guidelines (Important):

To ensure effectiveness and warranty validity:

- Customers must **follow all post-treatment advice** provided at the time of service (e.g., avoid washing treated areas, maintain hygiene, remove food sources).
- **Increased pest activity**—especially for **ants and cockroaches**—is **normal in the first 1–3 weeks**. This is due to flushing effects and chemical agitation.
- **We do not perform re-treatments within the first 3 months**, as this may interfere with the treatment's lifecycle action.
- **Cockroaches and other pests may still enter from outdoor areas**, but once they **contact treated zones**, they will die shortly after. Our treatments create a protective barrier, but **no treatment can stop pests from entering a home**.

What's Not Covered:

- German cockroaches, termites, fleas, wasps, bees, or any pest not specifically listed
 - Infestations caused by:
 - Renovation or building changes
 - Poor property maintenance or sanitation
 - Water leaks or excessive moisture
 - Introduction via deliveries, second-hand furniture, or tenants
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Additional Warranty Terms:

- The warranty covers **retreatment only** — not refunds or credits.
- Warranty duration is **12 months from the original service date**, regardless of repeat visits.
- The warranty is only valid if the **invoice is fully paid**, and the **post-treatment conditions have been followed**.
- Failure to address contributing factors (e.g., cleanliness, leaks, clutter) may void the warranty.

Rodent Warranty

If your service includes a **rodent treatment with warranty**, the following applies:

- Our rodent control program is designed to **eliminate rodents** typically within **1–3 days** after ingestion of bait.
- While we **cannot prevent rodents from entering your home or roof space**, our professionally placed bait stations ensure that once they access these areas, they are exposed to and affected by the treatment.
- **Ongoing activity may occur**, especially in high-pressure or seasonal environments. However, this does not mean the treatment is ineffective—rodents will continue to die as they consume the bait.
- Customers will be asked to **check bait stations regularly** and notify us if refills are needed. This allows us to maintain bait levels and ensure continued protection.
- **Excessive environmental factors**, such as nearby construction, open food sources, or poor sanitation, may contribute to reinfestation and may affect warranty eligibility if not addressed.
- Additional charges may incur after technician investigation. Charges are applicable for materials only (baits)
- If rodent stations have been tampered with, this may void your warranty.